Tech Tip Tuesday - February 13th, 2018

Five little things

While we generally try to make sure the weekly tech tips are of substance and covering a feature from top to bottom, sometimes it's the little things that can make a big difference. Here are five little enhancements that will make your lives easier:

1) Trip Summary is Copyable

<u> </u>	<u>O</u> ptions <u>W</u> indow <u>H</u> elp						
🖀 Bowman, Chip		Summary Option	n Features Attribute Communications				
🔘 Thu 01/18/18 14:55	📄 Sedan (Standard) (Unassigned	Contact Company	LC Solutions				
		# Of Passenger(s)	1				
PO Office	PU Omce Chip Bowman		Chip Bowman m: (484) 881-2187				
DO Office	Unassigned	Reserv. Date/Time	Thursday - Jan 18, 2018 14:55				
Account: FACL/SALES			Office:: 1530 McDaniel Dr , West Chester, PA 19380				
ACCOUNT: EAGE/SALES	M nouse	Drop Off	Office:: 1530 McDaniel Dr , West Chester, PA 19380				
		Occasion	Affiliate				
		Vehicle Type	Sedan (Standard) (Ordered: Sedan (Standard))				
		Payment Method	Account: EAGL/SALES				
VIP 🗌 No Farm-Out	Chauffeur Acknowledge	Trip Total Cost	\$ 0.00				
No Flight Time C	hange On Pickup Time	Deposit Deleges Due	\$ 0.00				
		Balance Due	\$ 0.00				
Dispatch Note:	Sys						
490552 01	1/18/18 14:56 sysadmin						
Last Update							
01/18/2018 1/18/2018 3:10:50 PM							
Trip Detail View sysadmin	Closed 1/18/2018 3:10:50 PM	Confirm Copy Trip Wizard	File Attachment				

Click on the first row of text, hold down the shift key, then click on the last row, right click and choose copy.

2) Request vendor charges right from tripbook

We C	ollect	
Vendor Invoice #		
821220	Charge Request	. I. I.
QuickBooks Credit	Charge Account	Select
	*	
	0.00 <- All In	
0.00	0.00	
		Charges \$120.25 Total \$120.25 Balance

On the charges tab, simply click on the "Charge request" button to send an email to the vendor requesting they submit their charges.

3) Edit status levels 2-5 directly from the dispatch grid.

eeter #1 Motorcoach			57 MiniC			
2nd Level Status	3rd Level Status	4th Le	vel Status	5th Level Status		
Change Made Shuttle Run						
1						
1						
[
1						
1						
L						

For those of you that aren't familiar with the dispatch grid's edit mode, when turned on users can edit/change select fields without having to open the trip. This functionality has now been expanded to include trip status levels 2 - 5.

4) Auto assign group names to all orders by a specific company

Add & Edit	Paymethod History	Private Notes	Pickup / Dropoff History	Contact Notes
Company Name		Rate Group:	*	PO Required
Company Code		Display Sign		PO Match Req
Parent Company		Industry		Tax Exempt
Chaufeur Airport Sign Logo				Auto Insert Contact Note
Confirmation Logo				Auto-Email based on profile only with no override
Receipt Override				Web res editable
Rate Agreement Name:				Show Trip Total Only
Coloo Doo	Desire News	Usualu Davi Ostina	Sustan Default	Verify Employee PO Number
Sales Rep	 Region Name 	 Houriy Pay Option 	System Default	iChauffeur: Disable Passenger View
Gratuity	-1 (Use -1 on Gratuity as Default)			Dept Number Required
Web res alert email				
Other Vendo (Each Name or Code follows	r Names Or Codes with a comma (,))		÷.	
Show Rate On Confirmation	Default	*		
Always assign this group nar	ne when agents for this company book			

From the setup menu, select maintain>company list. Select the desired company, select the group name, then click save. This is feature is particularly useful when combined with the iGroup application.

5) Filter by payment method in Trip Book

	Dispatch Grid [Refresh In 00:30] Find Trips		Trip Book 🗙 Group Name Company List	
	Select By			AMEX:
	This Year	·]		M/C: VISA:
	Payment Method		Exclude Ouplified Auto-Closeout Trips	Account:
ш		n ۳		CASH

In Trip Book it is now possible to filter results by payment method. From the second dropdown select "payment method" then choose from the list of payment methods.